



FALL 2021 / WINTER 2022

# HELPING YOU HELP STUDENTS

---

We recognize that you are often the first point of contact for our students and want to help equip you with information. This document is designed to provide practical resources to assist you with supporting student well-being and mental health.

**WORKING TOGETHER TO BUILD A  
STRONG ACADEMIC COMMUNITY**

UNIVERSITY  
of GUELPH

STUDENT  
WELLNESS SERVICES



# STUDENT WELLNESS

Live well. Achieve well.

## WHAT IS STUDENT WELLNESS & WHAT DO WE OFFER?

Student Wellness provides leadership in building a healthy campus community. We facilitate the development of the whole person by utilizing innovative strategies to promote the students' optimal well-being and to achieve success in their academic careers.

Please encourage students to seek assistance and access our services.

[wellness.uoguelph.ca](http://wellness.uoguelph.ca)



## OUR SERVICES:

Accessibility Services

Sexual Violence Support

Counselling Services

Student Support Network

Health & Performance Centre

Wellness Education & Promotion Centre

Health Services

 Click these to go to each webpage

Are you confused on how to navigate our many resources? You Can **START HERE** - -

## STUDENT WELLNESS NAVIGATORS

Connect with a Student Wellness Navigator who can answer questions you may have about campus services. "Navigators" act as the first point of contact, and work with you or your student to discuss concerns, identify appropriate services and supports, and help to coordinate a plan.

 519-824-4120 x52131 to book an appointment to speak to a Navigator.  
Appointments are available Monday through Friday.

# RESOURCES FOR YOU

## HELPING A STUDENT IN DISTRESS

For information on how to assist students in crisis, refer to “Student in Distress” brochure or [webpage](#).

### “STUDENT IN DISTRESS” BROCHURE

The Mental Health Care Coordinator (MHCC), completes emergency & urgent assessments & links students assessed to appropriate resources. MHCC is a resource to faculty, staff, and on and off-campus care providers.

 [Sexual Violence Support Module for Faculty and Staff](#)

## MORE FEET ON THE GROUND

RECOGNIZE, RESPOND, REFER - More Feet on the Ground is an online resource for faculty, administration and campus staff on how to recognize, respond and refer students experiencing mental health issues on campus. **Complete online module independently at** [morefeetontheground.ca](http://morefeetontheground.ca)

## BEYOND THE BOOKS

Beyond the Books provides participants with general information on the prevalence of mental challenges and illness. It helps participants to identify signs of troubling behaviour and give them skills to engage in a preliminary discussion to determine if referral to a professional is necessary. Participants also learn how and where to refer appropriately in a compassionate and effective manner. Beyond the Books is a synchronous training that has been adapted for an online environment and is 90 minutes.

**CONTACT:** [mentalhealth.training@uoguelph.ca](mailto:mentalhealth.training@uoguelph.ca)

## LIVINGWORKS START

LivingWorks Start is an online suicide alertness training that teaches participants to recognize when someone is thinking about suicide and connect them to help and support. Training can be completed at your own pace and takes approximately 90 minutes.

**CONTACT:** [mentalhealth.training@uoguelph.ca](mailto:mentalhealth.training@uoguelph.ca)

## SUPPORTING STUDENTS IN DISTRESS: FOR FACULTY

This presentation guides faculty through the process of assisting students in distress and strategies for how to respond effectively to the difficulties and challenges of these complex situations. It guides Faculty on what to look for, what to say, and what to do when assisting students, all while ensuring their own safety and care. This presentation is pre-recorded and can be viewed at your own pace. There is also an accompanying written guide with additional information available.

**CONTACT:** [mentalhealth.training@uoguelph.ca](mailto:mentalhealth.training@uoguelph.ca)

## SEXUAL VIOLENCE SUPPORT MODULE FOR FACULTY & STAFF

This module is an introductory training available to all faculty and staff, reviewing definitions of Sexual Violence, referral processes, and available supports and resources. This online training will be available for all faculty and staff on Courselink in January 2021.

**CONTACT:** [svinfo@uoguelph.ca](mailto:svinfo@uoguelph.ca); 519-824-4120 ext. 53020

# RESOURCES IN CLASS

**LET US DO THE TALKING!** Did you know that Student Wellness offers in-class seminars for your students? Here are some helpful resources for you and your students to access.

## THRIVING IN ACTION

This workshop series will help students build motivation, optimism and resilience, and learn how to integrate those skills into their academic work. In each workshop, students learn and practice both wellness and learning strategies. Faculty and staff can request a workshop to be delivered in their course by emailing.

**CONTACT:** [mentalhealth.training@uoguelph.ca](mailto:mentalhealth.training@uoguelph.ca)

## ACCESSIBILITY RESOURCES

Student Accessibility Services routinely compiles information to help faculty understand principles and procedures related to accessible teaching and learning.

[wellness.uoguelph.ca/accessibility/audience/faculty](http://wellness.uoguelph.ca/accessibility/audience/faculty)

## TEACHING FIRST YEAR STUDENTS? THESE MAY BE HELPFUL!

### STUDENT TRANSITION STORIES

The transition to first year can be tough and there will be bumps along the way. Challenges and setbacks are a normal part of university life.

Check out these videos of some current students sharing stories of their experiences starting university, the challenges they faced, and some of the tools and resources they used to come out ok on the other side. Consider sharing these in your class.

View the full playlist here 

**You can't change the circumstances, but you can change how you take care of yourself.**

- PAIGE  
2nd yr, Ancaster, ON

**You want to save the resources for others, but they're here for you too.**

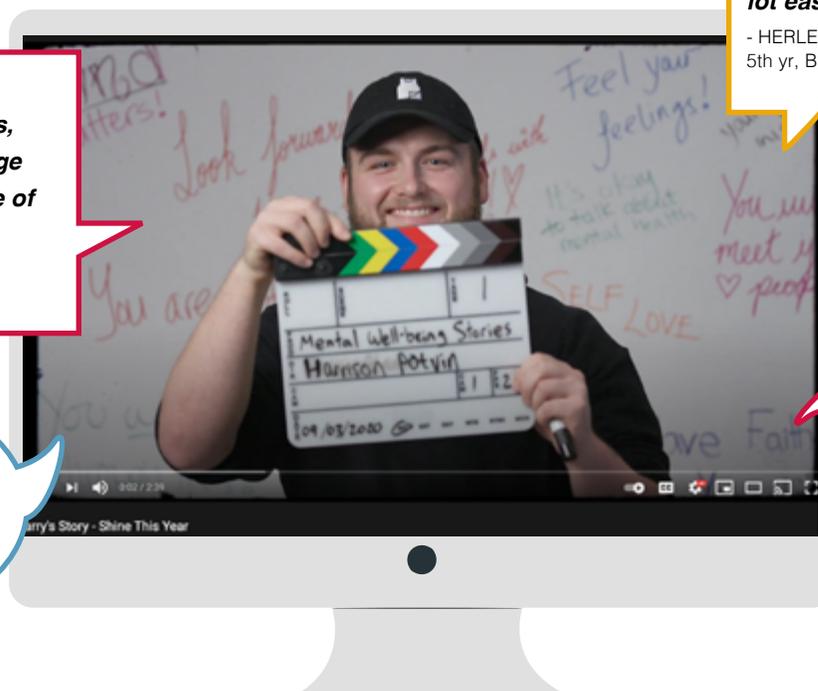
- MCKAYLAH  
5th yr, Barbados

**I thought it would be a lot easier than it was.**

- HERLEENA  
5th yr, Brampton, ON

**Academically - it's way harder than high school. I was a good student then, but my first mid-term grade was 30%...**

- HARRY  
5th yr, Brooklyn, ON



# RESOURCES FOR STUDENTS

Your first stop for support services is our website: [wellness.uoguelph.ca/shine-this-year](https://wellness.uoguelph.ca/shine-this-year)

Below is a list of programs to become familiar with so that you can help refer students for further support.

## STUDENT PEER SUPPORT

### STUDENT SUPPORT NETWORK (SSN)



Drop-in peer support provided by extensively trained student volunteers who provide confidential, non-judgemental listening and support to other students. Drop-in peer support is offered between noon and 10pm, Monday through Friday. **TO SCHEDULE:** [wellness.uoguelph.ca/ssn](https://wellness.uoguelph.ca/ssn)

### GRAD STUDENT SUPPORT CIRCLE (GSSC)



A confidential peer support group for grad students across all faculties. GSSC offers a supportive group environment where grad students can talk about their unique experiences, hear others' perspectives, & discuss life in general. A support group is also available for student-parents.

**CONTACT:** [grad.circle@uoguelph.ca](mailto:grad.circle@uoguelph.ca)

### USHINE PEER MENTORS



USHINE is a peer mentoring program that empowers students to develop lifelong successful habits to boost well-being. Students can meet one-to-one with a USHINE Peer Mentor to identify wellness goals and create a personalized wellness plan to meet these goals. Topics include sleep, nutrition, exercise, and much more.

**CONTACT:** [ushine@uoguelph.ca](mailto:ushine@uoguelph.ca)

### GRYPHONS EMPOWERED BY MOVEMENT (GEM)



GEM is a referral-only program that is a collaboration between Student Wellness and Athletics. Program participants will be paired with a GEM Buddy, who help them experience different ways of incorporating physical activity into their lives, based on the participant's preferences.

**CONTACT:** [519-824-4120](tel:519-824-4120) x52131 to book an appointment with a Navigator.

### THE STUDENT RECOVERY COMMUNITY



The Student Recovery Community is a space for students who are interested in making changes to their substance use behaviours. This peer-led community provides opportunities for students to share their experiences and challenges with substance use and success in recovery.

**CONTACT:** [student.recovery@uoguelph.ca](mailto:student.recovery@uoguelph.ca)

### STILL UNSURE WHERE TO GO FOR SUPPORT?

### SPEAK TO A STUDENT WELLNESS NAVIGATOR



Student Wellness Navigators are the first point of contact for students seeking mental health support for the first time through Student Wellness Services. Navigators allow students to discuss their concerns, identify appropriate services and supports, and help them coordinate a plan. They are also available to answer questions staff and faculty have about campus services.

**CONTACT:** [519-824-4120](tel:519-824-4120) x52131 to book an appointment. Available Monday - Friday.

# RESOURCES FOR STUDENTS

## SHINE

---



A facilitated 7-week interactive, skills-based workshop to boost overall well-being. Topics include mindfulness, gratitude, optimism, self-compassion, and effective stress management strategies. SHINE is offered in several concurrent groups including specific groups for BIPOC students, graduate students, and first year students living in residence. [Students can register for upcoming sessions via Gryphlife.](#)

**CONTACT:** [wellness@uoguelph.ca](mailto:wellness@uoguelph.ca)

## SHINE CAST

---



The Shine Cast is a mental health & wellness podcast that explores the personal experiences of U of G students, staff & faculty around mental health and mental illness. It's available to listen for free across all major podcast platforms, including Spotify and Apple Music.

[wellness.uoguelph.ca/shine-cast](https://wellness.uoguelph.ca/shine-cast)

## THRIVING IN ACTION

---



This workshop series will help you move from languishing to flourishing throughout your time in university. Build motivation, optimism and resilience, and learn how to integrate those skills into your work as a student. In each workshop, you will learn and practice both wellness and learning strategies that will help you be the student you want to be. Come to one workshop or all of them. This workshop series is a collaboration between Learning Services and Student Wellness. [Students can register for upcoming sessions via Gryphlife.](#)

## GRAD STUDENT HOUSE CALLS

---

Graduate Student House Calls is a staff-run initiative in which professional staff connect with interested graduate students to provide support & answer questions.

**CONTACT:** [wellness@uoguelph.ca](mailto:wellness@uoguelph.ca)

## BODY PROJECT

---



The Body Project is a workshop that aims to promote positive body image, reduce body shaming, and encourage folks to accept themselves as they are. [Students can register for upcoming sessions via Gryphlife.](#)

**CONTACT:** [wellness@uoguelph.ca](mailto:wellness@uoguelph.ca) for more information

## MOOD ROUTES

---



Mood Routes is a group walk at your own comfort level. This walking group aims to support student mental and physical health by providing an opportunity to take a step back from responsibilities and stresses, engage with others at a social distance all whilst enjoying the healing effects of nature. [Students can access the online meeting link via Gryphlife.](#)

## MINDFULNESS DROP-IN

---

An opportunity to use meditation and yoga to calm the mind, soothe reactivity, and develop a compassionate and kind heart. This group is an opportunity to connect with and learn from peers. Facilitated by a counsellor.

**CONTACT:** [csgroups@uoguelph.ca](mailto:csgroups@uoguelph.ca)

# RESOURCES FOR STUDENTS

## STRESS MANAGEMENT

Learn guided relaxation techniques for test anxiety, sleep, & general stress. This drop-in group is provided by Kathy Somers from the Stress Management & High Performance Clinic. [Students can register for upcoming sessions via Gryphlife.](#)

**CONTACT:** [csgroups@uoguelph.ca](mailto:csgroups@uoguelph.ca)

## COUNSELLING SERVICES GROUPS

### GROUPS INCLUDE:

- Anxiety (DBT)
- Depression
- Building Healthy Relationships
- Dialectical Behaviour Therapy
- Building Social Confidence
- Counselling Services Group
- Eating Recovery
- Grief and Loss
- Meal Support
- Men's Group
- Self-Compassion

**CONTACT:** [Student Wellness Services Navigator 519-824-4120 ext. 52131](#)

## CONCUSSION TREATMENT

The Health and Performance Centre (HPC) recognizes the impact of concussions on health and well-being. Using a multi-disciplinary approach, HPC implements the latest scientific evidence in the diagnosis and treatment of concussions including sport medicine, mental health, physiotherapy, massage therapy, naturopathy and sport nutrition. With the new Ontario "Rowan's Law", HPC has developed concussion pathways for athletes and sport organizations to improve prevention, recognition, management and return to learn, life and/or sport.

**CONTACT:** [hpc@uoguelph.ca](mailto:hpc@uoguelph.ca) or [wellness.uoguelph.ca/hpc](http://wellness.uoguelph.ca/hpc)

## MENTAL HEALTH TRAINING

Want to feel better prepared to support others with their mental health? Student Wellness offers various levels of mental health training for students interested in expanding their skills and knowledge. Topics include recognizing students who may be experiencing mental health challenges, responding and offering appropriate referrals, and becoming suicide-alertness.

**CONTACT:** [mentalhealth.training@uoguelph.ca](mailto:mentalhealth.training@uoguelph.ca)

## SEXUAL VIOLENCE SUPPORT MODULE FOR STUDENTS

This module is an introductory training available to all students, reviewing definitions of Sexual Violence, Understanding Consent, Supports and Resources available, and Bystander Intervention.

**Complete online module on Course Link at** [uoguel.ph/svsmodule21](http://uoguel.ph/svsmodule21)

**CONTACT:** [svinfo@uoguelph.ca](mailto:svinfo@uoguelph.ca); 519-824-4120 ext. 53020

# RESOURCES FOR STUDENTS

Student Wellness strives to foster an environment that promotes acceptance and respect and values diversity. We recognize the diverse identities of our students and the need for accessible resources.

## INTERNATIONAL STUDENT SUPPORT



keep.meSAFE offers counselling support by chat, phone and through ongoing virtual appointments at no cost to U of G international students and is supported by Student wellness.

You can contact keep.meSAFE anytime – day or night – to speak with a Counsellor who has experience supporting the unique challenges students face. Preferences available for language and culture of counsellor.

[wellness.uoguelph.ca/keep.meSAFE](https://wellness.uoguelph.ca/keep.meSAFE)

## CHAT WITH A BIPOC COUNSELLOR



Available every week. Student Experience and Counselling Services have partnered to provide counselling for BIPOC students, every Thursday from 12:30-3:30pm. Sessions can be booked in advance or same day.

[wellness.uoguelph.ca/counselling](https://wellness.uoguelph.ca/counselling)

## STUDENT SUPPORT NETWORK FOR BIPOC STUDENTS



Drop-in peer support provided by extensively trained student volunteers who provide confidential, non-judgemental listening and support. [wellness.uoguelph.ca/ssn](https://wellness.uoguelph.ca/ssn)

## LGBTQ2IA+

Support is available for intersecting identities, students who are transitioning, and those who encounter intolerance. Start with our Navigators to connect with a counsellor or other supports on campus.

[519-824-4120](tel:519-824-4120) x52131 to book an appointment to speak to a Navigator.





# STUDENT WELLNESS

Live well. Achieve well.

## ACCESSIBILITY SERVICES (SAS)

SAS helps students who experience temporary or permanent disabilities with academic accommodation. Students with a mental health disability need to be connected to support services before registering with SAS. We work closely with students and instructors to collaboratively determine what is needed.

Information about planning teaching and learning so that it is inclusive of students with disabilities can be found on the SAS Faculty & Staff webpage.

**CONTACT:** [accessibility@uoguelph.ca](mailto:accessibility@uoguelph.ca) / 519-824-4120 ext. 56208

## COUNSELLING SERVICES

Counselling Services offers individual & group counselling to help support students through personal challenges. Students start with an appointment with a Navigator.

**CONTACT:** 519-824-4120 ext. 53244

### Drop-in Counselling Fall & Winter Sessions:

Monday - Friday from 1:00 - 3:30pm

### Drop-in Counselling Summer Sessions:

Monday - Friday from 2:00 - 3:30pm

## HEALTH & PERFORMANCE CENTRE (HPC)

The Health and Performance Centre(HPC) prevents and treats sports and activity-related injuries for the University of Guelph and the surrounding community through:

Sports Medicine, Orthopaedic Surgery, Sports Psychiatry, Concussion Treatment, Varsity Sports Physical and Mental Health Screening, Massage Therapy, Naturopathic Medicine, Physiotherapy, Chiropractic, Registered Dietician, Pedorthist

The services offered at the Health and Performance Centre are a fee for service, although many of the services are eligible for under OHIP, the student benefit plan and/or alternate benefit plans. For more information on the student benefit plan visit [mystudentplan.ca/uoguelph](http://mystudentplan.ca/uoguelph).

**CONTACT:** 519-767-5011 (press 1 to reach reception) or visit [wellness.uoguelph.ca/hpc](http://wellness.uoguelph.ca/hpc)

## HEALTH SERVICES

Health Services is our on-campus health clinic, complete with physicians and nursing services and other health care practitioners including addictions counsellor and dietician.

**CONTACT:** 519-824-4120 ext. 52131

## U OF G CAMPUS COVID-19 ASSESSMENT & TESTING CLINIC

Monday-Fridays from 9am - 4pm

By Appointment only. Location: J.T. Powell Building

**CONTACT:** 519-824-4120 ext. 52131

## SEXUAL VIOLENCE SUPPORT & EDUCATION

The Sexual Violence Support and Education Coordinator for the University, provides sexual violence support and education for students on campus, and relevant training for faculty and staff. She also provides consultation services to faculty and staff responding to disclosures of sexual violence. Faculty and staff are encouraged to refer survivors of sexual violence to her and/or consult on disclosures and potential complaints.

**CONTACT:** [svinfo@uoguelph.ca](mailto:svinfo@uoguelph.ca) / 519-824-4120 ext. 53020

## STUDENT SUPPORT NETWORK (SSN)

Drop-in peer support provided by extensively trained student volunteers who provide confidential, non-judgemental listening and support to other students. Drop-in peer support is offered between noon and 10 pm, Monday through Friday.

**TO SCHEDULE:** [wellness.uoguelph.ca/ssn](http://wellness.uoguelph.ca/ssn)

## WELLNESS ED & PROMOTION CENTRE

The Wellness Education & Promotion Centre offers health and wellbeing programming, resources, and student peer-to-peer support. [wellness.uoguelph.ca/wec](http://wellness.uoguelph.ca/wec)